

Customer Profile

LOUISVILLE ORTHOPAEDIC CLINIC

The Baseline

Louisville Orthopaedic Clinic (LOC) opened in 1974 with three orthopedic surgeons and has continued to grow ever since. In addition to offering the latest technological advances in orthopedic care, they are also dedicated to providing education and treatment to the community, including serving as team physicians for several of the area high schools.

Providing a positive experience from both a clinical and personal standpoint, and helping patients make informed, confident decisions about their health is very important to LOC. Their emphasis on providing orthopedic care with a personal touch is, unlike the large, more "corporate" orthopedic centers.

Early on LOC realized that a necessary component to their day-to-day operations meant partnering with a solid technology company that could grow with them.

The Process

LOC implemented Centricity Practice Management in 2000 and later added Centricity EMR in 2011. Although they looked at many systems, "Quatris (fka Alliance) was the only one that listened to our needs and spoke the language. We knew they were the right long term partner for us", said Peg Nixon, Business Office and Health Information Manager for LOC.

As a forward thinking practice LOC also committed to participating in the Meaningful Use program. At the time there were no other practices in the area participating in Meaningful Use, and therefore there were no peer medical practices to turn to for help. LOC relied on Quatris to guide and help them along the way, and has continued to do so as they transition to the MIPS program. "It's been a great relationship. Quatris is the partner we turn to for help, they help us do our jobs better", said Nixon.



LOUISVILLE ORTHOPAEDIC CLINIC

Location: Louisville, Kentucky and New Albany, Indiana

Specialties: Orthopaedic Services, Sports Medicine, PT

Number of Providers: 10 doctors, 8 mid-levels, 4 PT's

The Result

"Quatris has been great resource for us and GE's Centricity Practice Solution is a great product for capturing the data needed to successfully attest" said Nixon. LOC has successfully attested for the last five years and received all incentives for all of their physicians.

